1

Sump Alarm Wi-Fi Water Alarm and Monitor Instructions Applicable for all Wi-Fi Sump Alarm Devices

 Initial Setup: Once the unit is installed and power is applied to the unit, you should see the network SumpAlarmXXXX present on either a computer or a mobile device in the corresponding Wi-Fi connection settings depending on the device you are using to set up the Sump Alarm Unit. Connect to this network, open your browser, and type 10.10.100.254 into the address bar. If a dialog box appears that says "Authentication Required" the default username and password is

<u>Username: admin</u> Password: admin

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both lowercase.



Once the Red and white screen is open from your Sump Alarm, click "Join A Wi-Fi Network", then SCAN.

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	www.SumpAlarm.com (314) 787-8059 Made in USA	MAC Address		F0FE6B	IC83BBC		
	made in OOA						
			Web Ver:1.0.14 S	6A.4			

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Select the network to which you desire to connect your Sump Alarm, click OK. In this case, the network that we want the device to join is called "SCAN FOR NETWORK".

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loin a WiEi Network		BSSID 40-D0-70-04-24-44	RSSI	Channel
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Advanced	ATThtfuFi2	70:54:25:8F:38:30	21	6
Account	SumpAlarmF8FC	AC:CF:23:53:F8:FD	30	1
Account	SumpAlarm	A8:5E:45:DB:C8:B1	98	10
Firmware	SumpAlarm2E7E	F0:FE:6B:C8:2E:7F	72	10
Restart	SumpAlarmEF76	34:EA:E7:AD:EF:77	90	10
rtestart	SumpAlarm232C	F0:FE:6B:72:23:2D	92	10
	SumpAlarm	40:B0:76:94:31:10	100	10
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www.SumpAlarm.com (314) 787-8059 Made in USA		ок	Refre	sh

Next, enter the **password to the selected Wi-Fi network**. It may be helpful to click the show password box, as this will allow you to view the text that you are entering in. It is very important to make sure that you enter the password correctly. Click SAVE, then RESTART

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2. Customer Login: To confirm if your unit is connected to the network, log

onto <u>www.SumpAlarm.Com</u>, click on account at the top right of the browser screen, then login or create an account . You will have to log into the account that either you have already created when you purchased a Sump Alarm device or create a new account which you will use to log in and set up the device in the customer portal.

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Adding a New Device: If you look in the main page called Account Details, under where you see registered devices, **in red text**: you need to add your device by clicking **add a new device**.

ORDER HISTORY					ACCOUNT DETAILS
Order	Date	Payment status	Fulfillment status	Total	Deborah Diamond
SA-WEB-3205	March 05, 2021	Paid	Fulfilled	\$ 1.03	Manage Subscription 10.980 Base Basicered
SA-WEB-3129	February 05, 2021	Paid	Fulfilled	\$ 1.03	St. Lauis
SA-WEB-3044	January 05, 2021	Paid	Fulfilled	\$ 12.38	63146
SA-WEB-3043	January 05, 2021	Paid	Fulfilled	\$ 1.03	United States (636) 696-6587
SA-WEB-3028	December 29, 2020	Refunded	Fulfilled	\$ 22.11	View Addresses (2)
SA-WEB-3027	December 29, 2020	Refunded	Unfulfilled	\$ 1.11	Edit Account
SA-WEB-2557	May 29, 2020	Paid	Fulfilled	\$ 3.10	
SA-WEB-2491	April 29, 2020	Paid	Fulfilled	S 3.10	

When the popup screen appears, you need to enter the 4-character alphanumeric code on the bottom of your Sump Alarm unit in the MAC address field, right below where you are typing, a popup will appear with the full 16-character MAC address, click the full 16-character MACID that appears in the small popup, the rest will autofill the field, the serial number will too (the full Mac address is circled in the below screenshot).

Device Information	Mae Address
Personal Information 🔹 👂	ED86 (?) 345457AnEn86
Notification Preferences 🛛 😢	Which Types of Notifications Would you Like to Activate?
Contact Information	Enable E-mail Notifications (Free)
	Pump Name Sump Pump
	Next >>

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Enter the information in each tab of the popup window to complete the configuration including adding multiple email addresses and sending a test to each address to verify that you entered the information correctly, and that the service is working. On the very last tab of this window there is a submit button you must click to save all the information you have entered, <u>don't miss the submit button</u>.

You will see a Green or Red Dot once the device is confirmed online and reporting by our servers.

3. Enable Notifications: Go to My Account, MY DEVICES, EDIT, and walk through the screens. Note that the checkboxes for VOICE and TEXT on the DEVICE INFORMATION TAB are the "master switches".

You must turn on the notifications here, and then confirm your Notification Preferences. Should you have any difficulty, respond to this email, and ask us to re-enable your notifications, and we can do it for you!

Shortly after you log in, the area under the "**REGISTERED DEVICES**" will populate and show your device. Click on the icon to edit your device as shown below:

oump Alui III	We Protect Homes. We Deliver You Peace of Mind.	Home	Products About	Contact	Blog	Welcome,	Starth our store	Q,	6
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SA-WEB-1183	Jun 11, 2017	paid	futured.		\$1.03	100 63132			
S4-WEB-1159	May 11, 2017	poid	hitlid		\$1.03	United States			
Order#1137	Apr 11, 2017	paid	fulfied		\$1.03	Van Adhamat (2)			
Order#1118	Mar 11, 2017	pold	futfold		\$ 1.03	Edit Account			
Order#1105	Feb 11, 2017	poid	futfiled		\$1.03				
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Order#1058 REGISTERED DEVICE ADD A NEW DEVICE BEVICE SHORT MAC SA00 8154	Feb 08, 2017 Feb 08, 2017	refunded NAME Pump Controller	DEVICE RE	PORTING	\$107 ACTION @18 @18				
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After clicking the **EDIT DEVICE** icon, on the next screen you can GLOBALLY activate or de-activate EMAIL or VOICE and TEXT. While they don't cost much, VOICE and TEXT are paid features for 99 cents per month. It does not matter if you get 1 or 1000 per month - the price is always the same. This is an unlimited service. There is a small expense to Sump Alarm for each notification that is sent out - so we pass a small cost onto the customers that use the service.

Personal Information	ACCF2345819A	(7) Sensi 9999	Natiber 199	
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Once you activate VOICE and TEXT, it will place the services in your cart. Now you can proceed to the subsequent screen (NOTIFICATION PREFERENCES) and enable voice and/or text for any of the alarm conditions. We generally recommend only enabling the VOICE notifications for LEVEL ALARMS only to avoid getting phone calls in the middle of the night if your unit stops reporting.

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Once you have changed your device be sure to go the final screen (Contact Information). Add your contact information for VOICE and TEXT contacts. Use the TEST BUTTON to ensure the notifications are received and hit **SUBMIT. This is the only way the changes will be saved.**

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Contact Information	Erail 4	Email 5	TEST	
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	Voint 4	Voice 5	TEST	
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Sumpalarm^{*} We Protect Homes. ^{*} We Deliver You Peace of Mind.

Remember to go to the cart and CHECKOUT after you have clicked the submit button.

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Shopping Cart	10	2					
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Special instruction	s for seller					Subtoni	\$ 1.98
						UPOATE CART	CHECKOUT
							11

As a final step... We always recommend testing your device by creating a high-level alarm and ensure that you receive the notifications If you need any assistance, you can reach us at 314-787-8059 or at customerservice@sumpalarm.com

Best Regards,

The Sump Alarm Team